



HELLENIC REPUBLIC

**National and Kapodistrian  
University of Athens**

— EST. 1837 —



# Voice-based interactions in Immersive Interactive Digital Narratives: Cognitive and Affective Dimensions of the User Experience

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# Definitions

## Voice-based interactions

- Human-computer interactions that use voice as input modality, supported by transcription and language processing technology.

## Immersive

- Immersion, the objective aspects provided by the technology, in this study specifically with the use of Virtual Reality head-mounted displays.

## Interactive Digital Narratives

- IDN as an expressive digital narrative system, shaped by participant interaction, producing instantiated outcomes.

This research focuses on the mechanics of story-telling and dialogue, which are core components of iIDNs.

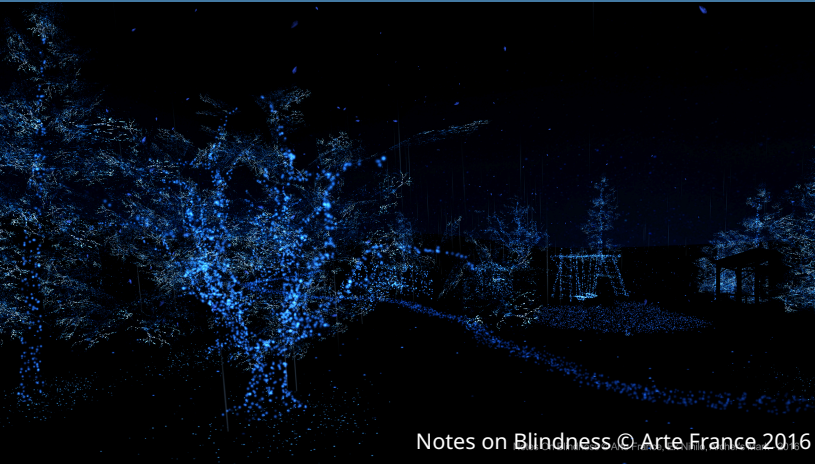
### Storytelling

: *to verbally narrate a story*

### Dialogue

: *to converse with a non-playable character (NPC)*

# Thought experiment



**Notes On Blindness** is a short VR Documentary where abstracts visualizations unfold in sync with the voice recorded diary of writer John Hull as he progressively lost his vision.




This is a story told in first person with a very powerful function for voice.

## *Thought experiment*

- How would the user experience be affected if instead of **passive listening**, the user could **actively use their own voice** to unfold the narrative?
- How would the input modality of voice affect the user's **cognitive and affective relationship with the story**, and in turn the overall immersive experience?

# Research questions

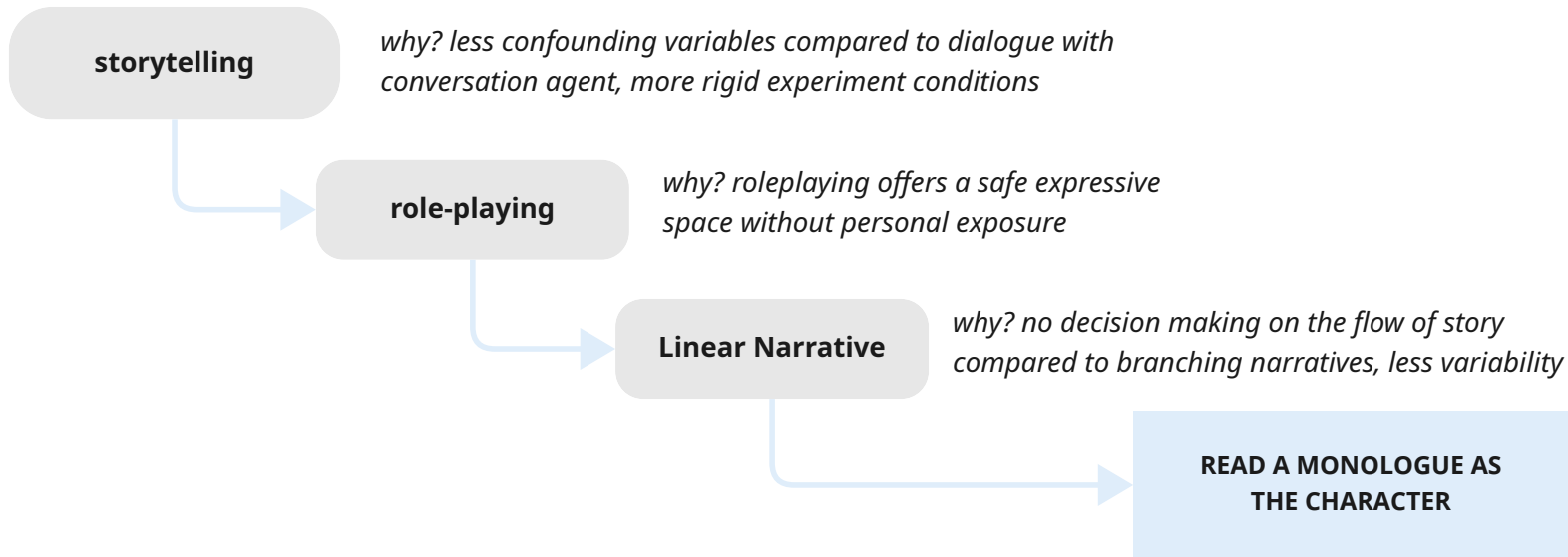
How do **voice-based interaction methods** (VBIs), when applied for **storytelling** and **dialogue** mechanics, affect the user experience with regard to...

-  the user's **sense of presence, co-presence and embodiment?** *(RQ#1)*
-  the user's **emotional response to the content?** *(RQ#2)*
-  the user's **critical engagement with the content?** *(RQ#3)*

# Experiment design

## Comparative user study

between vocal and silent user experiences, scoped for:



# Comparative user study



The user is invited to read a monologue page by page in three conditions:

- a **silent** baseline,
- a **vocal test** with no speech technology and no system feedback,
- and a **second vocal test** with real-time speech transcription and visual feedback (highlight) of the spoken text.



**Condition #1**

**Condition #2**

**Condition #3**

baseline

test #1

test #2

**Reading  
silently**

**Reading  
out loud**

**Reading  
out loud**

no speech  
technology

no speech  
technology

**visual  
feedback of  
transcription**

Press button to  
turn page

Press button to  
turn page

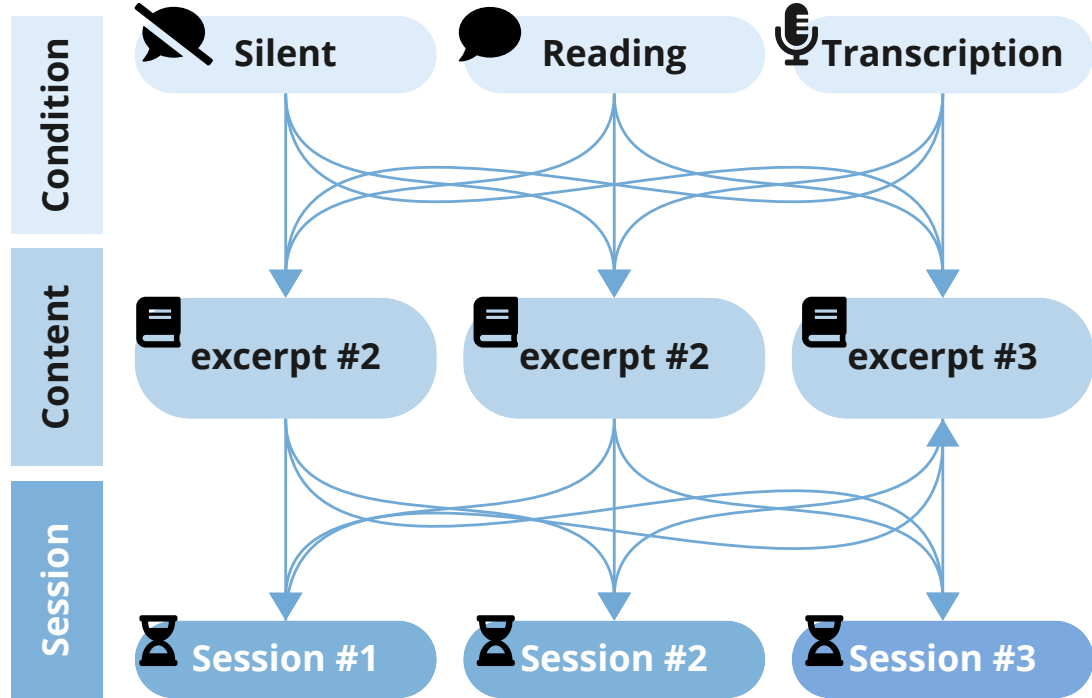
Press button to  
turn page

# Experiment design



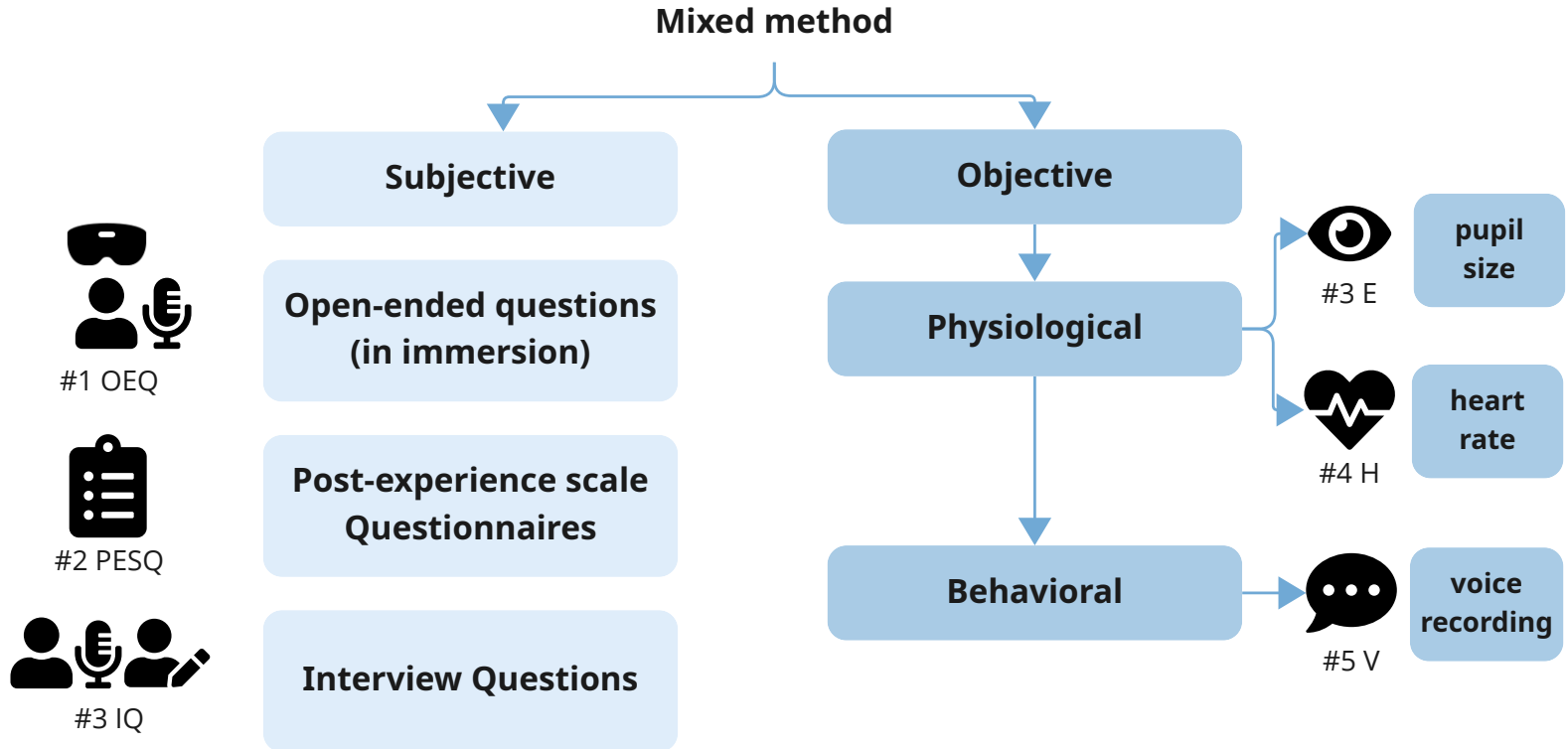
**Within-subjects design**  
to control for inter-  
participant differences.

**Randomization** against  
sequence bias and  
content familiarity bias.

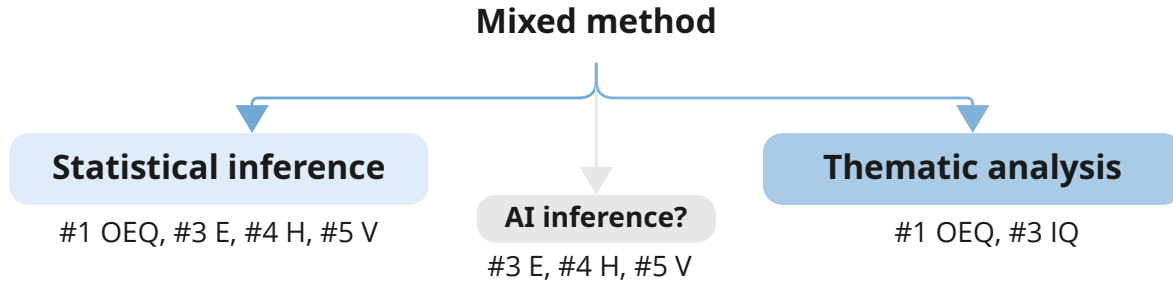


*Three 5' excerpts of "The Eyes Have It" a public domain short story by Philip K. Dick  
written in first person (monologue with role-playing elements)*

# Data Gathering



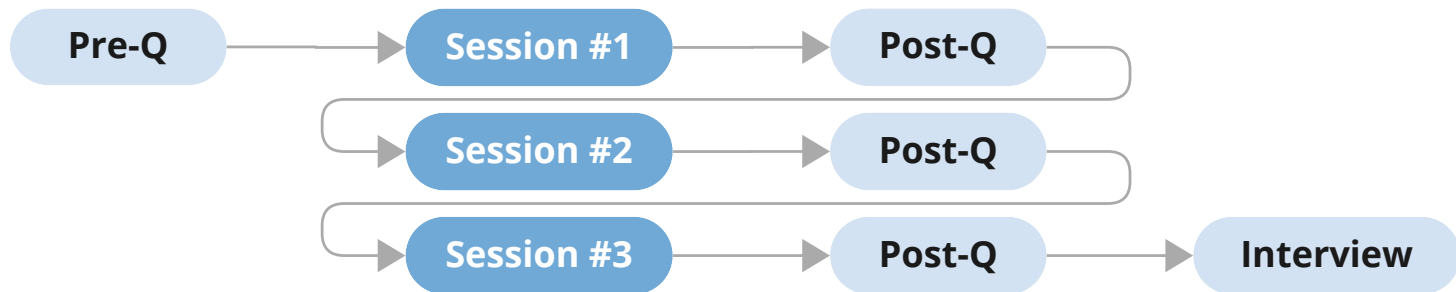
# Data analysis















## Relationship between RQ and data gathering methods

<b>RQ#1</b>	presence	<b>#2 PESQ</b> Single-item, SWAS 2
	co-presence	<b>#2 PESQ</b> Single-item
	embodiment	<b>#2 PESQ</b> Single-item
<b>RQ#2</b>	emotional engagement	<b>#1 OEQ</b> Q3, <b>#2 PESQ</b> SWAS 3, <b>#3E+#4H, #5 V</b>
<b>RQ#3</b>	critical engagement	<b>#1 OEQ</b> Q2, <b>#2 PESQ</b> SWAS 1, <b>#3E</b>

## Session structure

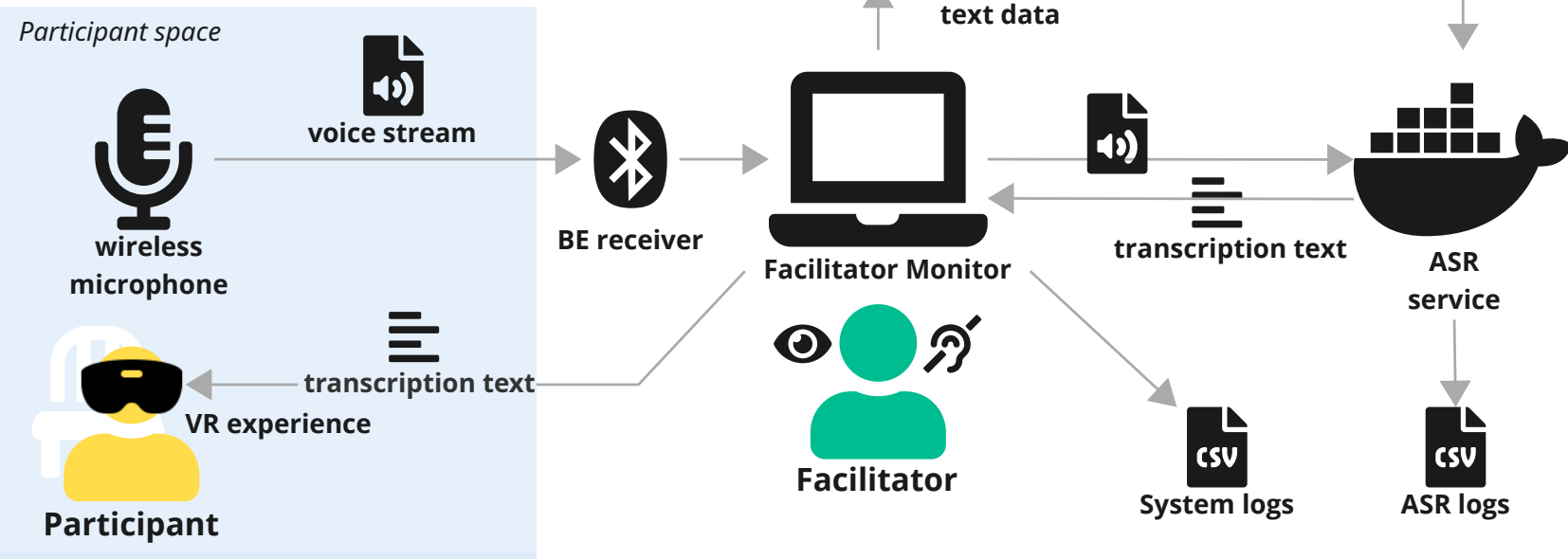


## Session Phases

Phase name	Participant action	Function of data	Type of data
<b>Calibrate</b>	Do nothing	Baseline for eye analysis	 
<b>Instructions</b>	Read instructions	Baseline for voice analysis	  
<b>Main activity</b>	Read text	Test data	  
<b>Reflection</b>	Open-ended questions	Self-reporting data, baseline data	   

# Technology

Use of **voice streaming** with **real-time transcription** and **matching** of raw transcription text to reference text in optimized length segments for minimum latency and improved accuracy.



# Immersive experience

"The Eyes have it"

As yet, I haven't done  
anything about it;

I can't think of anything to do.

I wrote to the Government,  
and they sent back a pamphlet  
on the repair and maintenance  
of frame houses.

Anyhow, the whole thing is known;  
I'm not the first to discover it.

Screenshot of the  
immersive  
environment with  
abstract visualization  
and minimal design.

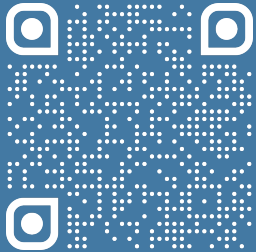
## Open Questions

- How does the impact of voice based interactions on the user experience relate to the **level of immersion** (non-XR, AR, VR)?
- What are best practices for assessing emotional and cognitive responses using **physiological data**, specifically eye and heart rate, for VBIs?
- What are other suitable **assessment methods** for critical engagement or emotional responses in an experiment setting, potentially from other research domains, like media studies?
- How does the **ecological validity** of this experience design affect the reliability the experiment results?

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# Thank You!



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